

Short Report



Hotel Stadt Mühlhausen | ©JKAG.DE GmbH

Hotel Stadt Mühlhausen

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Welcome!

The Hotel Stadt Mühlhausen welcomes you close to the center and conveniently located. The city of Mühlhausen is located in the heart of Germany, embedded between the mountain ranges of the Hainich National Park and the Eichsfeld. Eleven medieval churches and a very well-preserved city wall with defense towers bear witness to an important, moving history in Mühlhausen, which is probably why it is also called the "city of gates and churches". Discovery tours to these old walls promise exciting experiences.

TEST RESULT

for

Hotel Stadt Mühlhausen

99974 Mühlhausen, Certificate-ID: PA-13119-2023



This offer was classified according to
the criteria of the nationwide label

»Tourism for All«

and, in the period from

November 2023 – October 2026

is entitled to use the label

»Accessibility checked«

and the associated pictograms
in accordance with the contract.



Double room

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Double room

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Twin bed room

©JKAG.DE GmbH



Twin bed room

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Overview

- Parking at the hotel entrance
- Reception, meeting rooms and rooms on the ground floor
- Restaurant on the ground floor with second level
- Single and double rooms on other floors

Accessibility at a glance

- Parking space for people with disabilities
- One barrier-free room
- Hotel accessible without steps
- Almost all rooms and facilities that can be used by guests are accessible without steps or via an elevator
- 70 cm minimum width of all raised passages/doors
- WC for people with disabilities
- Stepless shower
- Shower chair or seat available
- Assistance dogs welcome

Information for people with walking difficulties and wheelchair users

All areas relevant for testing meet the quality criteria of the label "**Accessibility certified – partially accessible for people with walking disabilities**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There are two marked parking spaces for people with disabilities (parking space size: 260 cm x 600 cm, distance approx. 10 m).
- The paths in front of the hotel entrance and the entrance to the event hall are easy to walk and drive on and have a maximum longitudinal gradient of 3% over a distance of 100 meters.
- The hotel is steplessly accessible, the event hall is only steplessly accessible via the hotel.
- Almost all rooms and facilities that can be used by guests are accessible without steps or via elevators.
- The elevator cabin (to all floors and the event hall) is 79 cm x 110 cm. The elevator door is 70 cm wide.
- All doors/passages that can be used by guests and are raised are at least 70 cm wide.
- The reception desk is 101 cm high. There is another, equivalent means of communication while seated.
- The MEAT restaurant has wheelchair-accessible tables (maximum height 80 cm, wheelchair-accessible at a height of 67 cm and a depth of 30 cm).

Room 124 on the ground floor (double room)

- The manoeuvring spaces are:
in front of essential furnishings (e.g. cupboards) 200 cm x 107 cm;
to the left of the bed 86 cm x 172 cm; to the right of the bed 55 cm x 172 cm.
- The bed is 50 cm high.
- The manoeuvring spaces in the bathroom are:
in front of the washbasin and in front of the WC 100 cm x 200 cm;
to the left of the WC 31 cm x 70 cm; to the right of the WC 66 cm x 70 cm.
- There are grab rails to the left and right of the toilet.
- A shower seat is available or can be provided if required (permanently installed, foldable, hook-in or mobile and stable).
- There are no horizontal grab rails in the shower.
- There is no alarm trigger.

Room 405 on the 3rd floor (double room)

- The manoeuvring spaces are:
in front of essential furnishings (e.g. cupboards) 200 cm x 78 cm;
to the left of the bed 200 cm x 166 cm; to the right of the bed 70 cm x 166 cm.
- The bed is 55 cm high.

- The bathroom is not designed for people with disabilities (small manoeuvring spaces, no grab rails etc.).

Public WC for people with disabilities (first floor)

- The manoeuvring spaces are:
in front of the washbasin and in front of the WC 124 cm x 120 cm;
to the left of the WC 26 cm x 52 cm; to the right of the WC 87 cm x 52 cm.
- There are grab rails to the left and right of the toilet.
- Both grab rails can be flipped-up.
- The washbasin has limited wheelchair access.
- The mirror can be seen when sitting and standing.
- There is no alarm trigger.

Public WC for people with disabilities at the event hall

- The manoeuvring spaces are:
in front of the washbasin and in front of the WC 156 cm x 200 cm;
to the left of the WC 86 cm x 70 cm; to the right of the WC 90 cm x 70 cm.
- There are grab rails to the left and right of the toilet.
- Both grab rails can be flipped-up.
- The washbasin can be driven under at a height of 67 cm and a depth of less than 30 cm.
- There is a cord as an alarm trigger.

Information for people with hearing impairments and deaf people

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There is no clearly visible alarm.
- There is no audio induction loop system.
- An outgoing emergency call in the elevator is confirmed acoustically. Alternatively, stairs are available.
- In the MEAT restaurant, there are tables with bright and glare-free lighting, with no lamps standing or hanging that interfere with the field of vision or eye contact.
- In room 124 (double room) there is at least one freely available socket near the bed.
- Wi-Fi is available.

Information for visually impaired and blind people

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- Assistance dogs may be allowed in all relevant areas/rooms.
- The entrance is not visually rich in contrast.
- All elevated areas that can be used by guests are well lit, i.e. bright and glare-free.
- The signage is designed in easily legible and high-contrast lettering.
- There are no obstacles, e.g. objects protruding into the path/room.
- Some glass doors do not have safety markings.
- An outgoing emergency call in the elevator is confirmed acoustically. The stopping position is not announced by voice.
- Stair treads are not visually rich in contrast. Stairs have a handrail almost everywhere.
- The menu in the restaurant is written in an unadorned, high-contrast font.
- There is no menu in large print or Braille.
- Aids available: Reading aids (reading glasses, magnifying glasses)

Information for guests with cognitive impairments

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- The name or logo of the hotel and the event hall are not clearly recognizable from the outside.
- There are signposts at visible intervals or an uninterrupted guidance system.
- A business card with the hotel's address and telephone number is visibly displayed at reception.
- The food in the MEAT restaurant is visibly presented (buffet, counter). There is no menu with pictures.
- There is no information in plain language.

Information for allergy sufferers and people with food intolerances

We have compiled some **information for allergy sufferers** below.

Animal hair

- No animals on the premises or in the immediate vicinity.
- Pet-free rooms available.

House dust

- Short-pile carpet in accessible areas that is vacuumed daily. Vacuum cleaners with HEPA filters are used. Smooth floor in accessible areas, damp mopped daily.
- Allergen-impermeable protective covers (encasings) for mattresses, comforters and pillows available (on request).
- Allergy-friendly comforters and pillows without down available (on request).

Food intolerances

- Information for allergy sufferers and guests with special dietary requirements (e.g. restaurants, health food shops) available.
- Information on the ingredients of the food used (also on request).
- Flavor enhancer-free and gluten-free food: at least 1 dish on the menu. Organic, allergen-free, fructose-free, lactose-free and vegetarian food: on request.

Comfort for all generations

We have compiled some **information on accessibility** below. Detailed information can be found in the inspection report.

- Parking spaces in the immediate vicinity of the hotel entrance.
- The paths in front of the hotel entrance and event hall entrance are easy to walk and drive on and have a maximum longitudinal gradient of 3% over a distance of 100 m.
- The name and logo of the hotel and the event hall are not clearly recognizable from the outside.
- The entrance is not visually rich in contrast.
- The hotel is steplessly accessible, the event hall is only steplessly accessible via the hotel.
- Almost all rooms and facilities that can be used by guests and are elevated are accessible without steps or via elevators.
- The elevator cabin (to all floors and the event hall) is 79 cm x 110 cm. The elevator door is 70 cm wide. An outgoing emergency call in the elevator is confirmed acoustically. Alternatively,

stairs are available. Stair treads are not visually contrasting. Stairs have a handrail almost everywhere.

- All doors/passages that can be used by guests and are raised are at least 70 cm wide.
- Some glass doors do not have safety markings.
- All raised areas that can be used by guests are well lit, i.e. bright and glare-free.
- There is no clearly visible alarm.
- The signage is designed in easily legible and high-contrast lettering.
- The MEAT restaurant has tables with bright, glare-free lighting. The menu in the restaurant is written in a plain, high-contrast font. Possibility to compose meals according to individual needs and quantity.
- In most rooms there is at least one freely available socket near the bed.
- A business card with the hotel's address and telephone number is visibly displayed at reception.
- W-LAN is offered.
- Public toilets in the lobby and at the event hall.
- Possibility to store medication in a cool place.
- Aids available: Reading aids (reading glasses, magnifying glasses)

Room 124 on the ground floor (double room)

- The movement areas are: in front of essential furnishings (e.g. cupboards) 200 cm x 107 cm; to the left of the bed 86 cm x 172 cm; to the right of the bed 55 cm x 172 cm.
- The bed is 50 cm high.
- The maneuvering spaces in the bathroom are: in front of the washbasin and in front of the WC 100 cm x 200 cm; to the left of the WC 31 cm x 70 cm; to the right of the WC 66 cm x 70 cm.
- There are grab rails to the left and right of the toilet.
- Both grab rails can be folded up.
- The shower is steplessly accessible and measures 132 cm x 132 cm.
- A shower seat is available or can be provided if required (permanently installed, foldable, hook-in or mobile and stable).
- There are no horizontal grab rails in the shower.
- There is no alarm trigger.

Information on the "Tourism for All" labeling system

All establishments and locations certified with the label "Tourism for All" meet the following quality criteria:

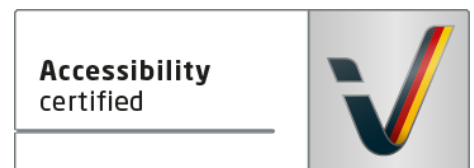
- Data and information on accessibility are collected and checked on site by **external, specially trained evaluators**. The method is not based on self-assessments.
- Data on accessibility is available **in detail** and can be viewed by the guests.
- At least one staff member has successfully passed a **training** on "**Accessibility as a comfort and quality feature**".

The labeling – explanation of the logos and pictograms

The label "**Information about Accessibility**" indicates that detailed and verified information on accessibility is available for all groups of people.



The label "**Accessibility certified**" is based on "Information about Accessibility". It means that the quality criteria defined for specific groups of people are met partially or completely.



The label "**Accessibility certified**" is available in two requirement levels:

"Accessibility certified: partially accessible".

The quality criteria are partially fulfilled for the pictured group of people, i.e. the establishment/location is partially accessible for wheelchair users. The "i" in the pictogram indicates that it is recommended to read again carefully whether the offer meets all (your oder the guest's) individual requirements.



"Accessibility certified: accessible".

The quality criteria are fulfilled for the pictured group of people, i.e. the establishment/location is accessible for wheelchair users.



There are defined quality criteria for **seven groups of people** and a **specific pictogram** for each group.

People with walking disabilities



Wheelchair users



People with hearing impairment



Deaf people



People with visual impairments



Blind people



People with cognitive impairments

