

Short Report



Tourist Information Mühlhausen | ©Tourist Information Mühlhausen

Tourist Information Mühlhausen

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Welcome!

At the Tourist Information Mühlhausen you will get a first impression of your trip before the start. Competent service personnel as well as brochures, maps and much more help you to plan your discovery tour through Mühlhausen and the World Heritage region Wartburg Hainich. Do you need hotel accommodation, would you like to book tickets for an event or are you looking for a nice souvenir? The team will be happy to advise you.

TEST RESULT

for

Tourist Information Mühlhausen

99974 Mühlhausen, Certificate-ID: PA-01617-2026



This offer was classified according to
the criteria of the nationwide label

»Tourism for All«

and, in the period from

October 2026 – September 2029

is entitled to use the label

»Accessibility checked«

and the associated pictograms
in accordance with the contract.



Tourist Information Mühlhausen

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Overview

- Advice on planning your discovery tour of Mühlhausen and the surrounding area.
- Arrangement of guided tours of the town, organ demonstrations, thematic tours, tour guides, overnight stays, gastronomic services and guided hikes
- Program proposals for groups
- Sale of concert tickets, printed matter, souvenirs and much more

Accessibility at a glance

- Parking space for people with disabilities
- Building accessible without steps
- All rooms and facilities that can be used by guests and are elevated are accessible without steps.
- 90 cm minimum width of all raised passages/doors
- WC for people with disabilities
- Assistance dogs welcome
- Audio induction loop system

Information for people with walking difficulties and wheelchair users

All areas relevant for testing meet the quality criteria of the label "**Accessibility certified – accessible for people with walking disabilities and partially accessible for wheelchair users**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- A parking space for people with disabilities is available.
- All rooms and facilities accessible to guests are step-free and at ground level.
- All doors and passageways accessible to guests are at least 90 cm wide.
- The counter is 95 cm high. An alternative method of communication while seated is available.
- Most information is visible while seated.
- A public restroom for people with disabilities is available, with accessible access from both sides (at least 80 cm). Fold-down grab bars are provided on the left and right sides of the restroom.
- Guided tours are offered for people with mobility impairments and wheelchair users. Advance registration is required.

Information for people with hearing impairments and deaf people

All areas relevant for testing meet the quality criteria of the label "**Accessibility certified – accessible for people with hearing impairment**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There is an audio induction loop system.
- An outdoor information display are available to provide information.
- There are no guided tours available for people with hearing impairment and deaf people.

Information for visually impaired and blind people

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- Assistance dogs are welcome.
- The entrance area is designed with high visual contrast.
- The signage (for wayfinding) is designed with easy-to-read, high-contrast lettering.
- All elevated areas accessible to guests are illuminated with bright, glare-free lighting.
- Information is not available in raised lettering or Braille.
- Guided tours are offered for people with visual impairments and blind people. Advance registration is required.

Information for guests with cognitive impairments

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- The name of the tourist information office is clearly visible from the outside.
- The destinations along the trails are within sight, or trail markers are placed at a distance that ensures they are always visible.
- There is no information provided in simple language.
- Guided tours are offered for people with cognitive impairments. Advance registration is required.
- The content (e.g., exhibits) of the guided tour for people with cognitive impairments is easy to understand or is explained in an easy-to-understand manner (e.g., using visuals).

Comfort for all generations

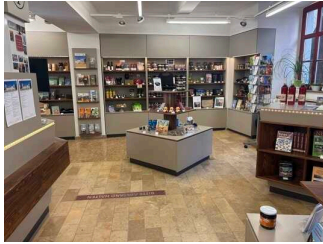
We have compiled some **information on accessibility** below. Detailed information can be found in the test report.

- The name or logo of the tourist information centre is clearly visible from the outside.
- The entrance is designed to provide high visual contrast.
- All rooms and facilities accessible to guests, including those on upper floors, are accessible without steps and at ground level.

- All doors and passageways accessible to guests, including those on upper floors, are at least 90 cm wide.
- All areas accessible to guests are well lit, i.e. bright and glare-free.
- Signage (for orientation) is designed with clearly legible, high-contrast lettering.
- An induction loop system is available.
- An information display is available in the outdoor area to provide information.
- A public toilet – equipped with grab rails – is available.
- Guided tours are offered for people with walking and visual impairments. Advance booking is required.

Image Gallery

We have put together some photos from the company / offer for you. You can find more photos in the detailed reports.



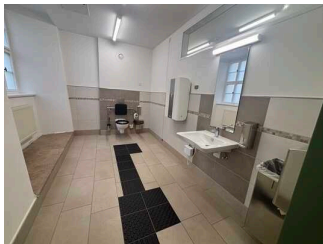
Information, cash desk and store

©Benjamin Suthe



Information, cash desk and store

©Benjamin Suthe



Public toilet

©Benjamin Suthe



Guided tour

©Benjamin Suthe

Information on the "Tourism for All" labeling system

All establishments and locations certified with the label "Tourism for All" meet the following quality criteria:

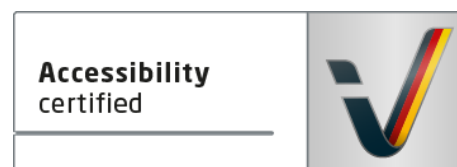
- Data and information on accessibility are collected and checked on site by **external, specially trained evaluators**. The method is not based on self-assessments.
- Data on accessibility is available **in detail** and can be viewed by the guests.
- At least one staff member has successfully passed a **training** on "**Accessibility as a comfort and quality feature**".

The labeling – explanation of the logos and pictograms

The label "**Information about Accessibility**" indicates that detailed and verified information on accessibility is available for all groups of people.



The label "**Accessibility certified**" is based on "Information about Accessibility". It means that the quality criteria defined for specific groups of people are met partially or completely.



The label "**Accessibility certified**" is available in two requirement levels:

"Accessibility certified: partially accessible".

The quality criteria are partially fulfilled for the pictured group of people, i.e. the establishment/location is partially accessible for wheelchair users. The "i" in the pictogram indicates that it is recommended to read again carefully whether the offer meets all (your oder the guest's) individual requirements.



"Accessibility certified: accessible".

The quality criteria are fulfilled for the pictured group of people, i.e. the establishment/location is accessible for wheelchair users.



There are defined quality criteria for **seven groups of people** and a **specific pictogram** for each group.

People with walking disabilities



Wheelchair users



People with hearing impairment



Deaf people



People with visual impairments



Blind people



People with cognitive impairments

